

Partnership Performance Group

1st September 2009
2.00pm to 4.00pm
Oldbury Council House – Annexe 2

CHAIR:	Joy Massey (JM)	
PRESENT:	Cllr Peter Allen (PA) Surrinder Bains (SB) Louise Barnett (LB) Gary Bowman (GB) Ian Cotterill (IC) Rebecca Fisher (RF) Paul Haden (PH) Nick Hamer (NH) Alex Hawley (AH) Karen Hindley (KH) Cllr Pauline Hinton (PH) Peter Holtham (PH)	Kim Hosker (KH) Lynn Jackson (LJ) Kate Jenkins (KJ) Maryrose Lappin (ML) John McPhee (JM) Sue Naylor (SN) Adele Phillips (AP) Robin Powell (RP) Tim Pritchard (TP) Colin Simcox (CS) Gary Smith (GS) Lewis Young (LY)
MINUTES:	Louise Southall (LS)	<i>(Covering for V Beards)</i>
APOLOGIES:	Valerie Beards (VB) Paul Bradley (PB) Janine Brown (JB) Alan Dean (AD) Keith Heyes (KH)	Nick Laws (NL) Praful Patel (PP) Steve Smith (SS) John Sutton (JS) Shan Williams (SW)

1 MINUTES OF THE PREVIOUS MEETING (7.07.2009)

- 1.1 The minutes of the previous meeting were agreed as a true and accurate record.
- 1.2 It was confirmed that Andy Bywater has reviewed Risk number 4 on the LSP Strategic Risk Register, and a further meeting will take place with Narinder Phagura to discuss additional actions and controls.
- 1.3 Feedback from NEETS workshops will be fed back to the C&YP Board on 19th November 2009.
- 1.4 NI 35 Self Assessment – this Agenda Item will be deferred to the next PPG Meeting on 6th October 2009.

2 STANDING ITEM: LSP STRATEGIC RISK REGISTER

- 2.1 Risk 4: Current Economic Climate
Additional controls have been captured within the Action Plan, including the identification of external funding resources and the MAA co-ordinated response. The group confirmed approval of the revised Risk Description and Action Plan.
- 2.2 R Powell agreed to adjust the target to 2 and the Banding is now Amber. John Sutton will monitor this Risk through the SERP Board.

ACTION:

A Bywater

J Sutton

		ACTION:
2.3	<u>Risk 6: Engaging with Communities & Participation in Communities</u> The Lead Officer is John Garratt, with support from Louise Barnett. The forthcoming 'Forward Together' event will focus on Partnership Working.	
2.4	The controls have been adjusted and the score was agreed as 8. The banding is now Amber.	
2.5	R Powell agreed to capture recent changes and the more integrated approach to Partnership Working – the LSP and Cabinet needs to be connected. R Powell will also incorporate the outcomes of the Place Survey and ASB Survey.	R Powell
2.6	Cllr Pauline Hinton requested that the Member Working Group re: Communications / Reputation Project is also incorporated as an action. L Barnett agreed to provide a form of words.	R Powell/ L Barnett
2.7	R Powell is planning a whole review of the Strategic Risk Register with a workshop – date to be confirmed.	R Powell
2.8	R Powell agreed to incorporate relationships with the Voluntary Sector into the existing Risk 'Relationships with Partners.' This will be reviewed on a quarterly basis.	R Powell
3	UPDATE ON NEETS	
3.1	Peter Holtham (Connexions) distributed a paper and gave an update: <ul style="list-style-type: none"> ▪ Connexions will become part of Sandwell MBC from 1/10/09. ▪ The number of NEETs in Sandwell has increased – 12.2% ▪ The NEETs Action Plan was implemented in 2007 to decrease this percentage. ▪ Connexions is successful in keeping in touch with NEETs by phone, text, letter and home visits. All 16-17 year olds receive an offer of Education / Training, which is refused by a minority of young people who would prefer employment. ▪ Connexions Bus – Outreach work and attendance at multiple events throughout the Borough. ▪ Sandwell is one of 4 areas in the country offering the Entry to Learning programme, working with NACRO and SOADA. ▪ Specialist courses are offered for expectant / young mothers. ▪ Transition through Sport Programme for NEETs – DCF funded personal development programme to raise aspirations. ▪ The Prince's Trust programme covers the age range 18-24 and is offered by Smethwick Police Station. There are 2 full time posts to manage 15 placements. ▪ G Bowman is working with local companies to establish Work Experience opportunities and placements to be provided through the Future Jobs Fund. ▪ Areas for improvement include out of hours contact and support for NEETs and early intervention in the pre-18 age group. 	
3.2	Cllr Pete Allen gave a brief overview of recent work within Birmingham City Council: <ul style="list-style-type: none"> ▪ National Apprenticeship Scheme – the West Midlands Director is meeting Data representatives on Monday 7th September 2009. 	

	ACTION:
<ul style="list-style-type: none"> ▪ ESF Funding for schemes to provide early intervention for pre-NEET people in Birmingham. ▪ Data Management – monitoring the wider picture including people who migrate out of the Borough. ▪ Support has been extended beyond the age of 18 for Care Leavers. 	
<p>3.3 The current recession will have an impact on the number of NEETs in Sandwell – and J Massey requested a further report in March 2010 following the introduction of the new Connexions Service, to include the trajectories for improvement of NEETs figures.</p>	P Holtham
<p>3.4 It was agreed that the transfer of the existing Connexions Service into Sandwell MBC will be included on the Risk Register.</p>	R Powell
<p>4 QUARTER 1 LAA PERFORMANCE REPORTS</p>	
<p>4.1 Karen Hindley gave a presentation of the reports, making reference to supplementary data held in the Performance Plus system.</p>	
<p>4.2 Looking at the LAA 2008/11 Designated Indicators, further information had been received for 4 indicators in respect of 2008/09 year, 2 were rated as Green and 2 were rated as Red. Overall at the end of 2008/09, 67% of Indicators were achieved in full or within the target range.</p>	
<p>4.3 With regard to indicator NI 154 rated Red at the end of 2008/09, as this is an annual Indicator, the Strategic Housing Partnership Board are asked to provide a report to the next PPG on the issues that are affecting performance and the remedial actions that are proposed to ensure that the target is achieved for 2009/10.</p>	N Laws
<p>4.4 Looking at Quarter 1 performance, only 10 indicators are due to be reported at this stage and 75% of those reported are achieving the target. In fact a number of the indicators flagged as Green were stated to be performing significantly well.</p>	
<p>4.5 NI 117 – relating to NEETs was identified as under-performing against the quarterly target. Given that Cllr Allen and Peter Holtham from Connexions had just provided a detailed update on NEETs, it was agreed that no further report would be required at this point. Progress on the delivery of the Partnership NEET Action Plan 2009/10 to be brought to the PPG in March 2010.</p>	P Holtham
<p>4.6 Karen highlighted the condition for payment of reward monies in respect of three of the EET/NEET indicators – which are dependent upon the NEETs figure being no higher than 10% at January 2010.</p>	
<p>4.7 NI 130 – Self directed support for Social Care Clients. As reported to the Health & Wellbeing Board in August 2009, targets are unlikely to be met for the first half of the year. The situation is being monitored closely and there will be a further report at the Health & Wellbeing Board in November 2009.</p>	
<p>4.8 NI 53 – Breast Feeding. It was noted that this indicator continues to under-perform and that the quarterly data which was available subsequent to the report being drafted confirms Q1 performance at</p>	

<p>12.2% against a target of 33.7%. This figure is lower than reported at any time during the previous year. It was acknowledged that there had been several reports from the Children & Young People's Partnership Board to outline the range of activities and interventions being applied. It was agreed that in view of the poor performance on this indicator, a further report must be requested, to provide a trajectory for performance improvement to achieve the further stretched target of 36.7% by March 2011.</p>	ACTION:
<p>4.9 Analysis of final results and comparison with other Local Authorities with regard to the 2008 Place Survey was reported, together with the targets agreed for the 2010 survey. Given that the next survey will be conducted in around 12 months time, J Massey requested that details of the Action Plan and feedback on progress to date is provided to the next PPG. Paul Wright / John Garratt to action.</p>	S Naylor
<p>4.10 In view of the lack of available data throughout the year on a number of the LAA performance indicators, it was agreed that Service Managers should provide a quarterly report on activities which are likely to impact on each of the 32 designated indicators. By providing a Red/Amber/Green overview status for each indicator, irrespective of whether data is available, it should then be possible to identify any issues emerging throughout the year and provide opportunity to manage accordingly. The Action Plan status and the PI status (where available) will be captured through the PerformancePlus system and will be highlighted through future quarterly reports to PPG.</p>	P Wright / J Garrett
<p>4.11 With regard to the Reward Measures, data is available for 15 Indicators of the 25 indicators and 9 were flagged as Green.</p>	ALL
<p>4.12 With regard to the 5 indicators flagged as Red:- It was noted that although performance would continue to be monitored and managed, it has previously been agreed through the LSP Exec that the stretched target would not be pursued in respect of C2.02 (Older People helped to live at home) & C2.04 (Number of Smoking Quitters) –</p>	
<p>4.13 C1.05 Number of Alcohol Interventions – although flagged as red at quarter 1, there is confidence that the target will be achieved and that this will be evidenced from Quarter 2 onwards</p>	
<p>4.14 B2.07 – Healthy Schools Status. Although the local target of 74% was achieved, this indicator is flagged as red as the performance level is below the stretched target of 97% by December 2010. There is however confidence within the CYP service that reward monies will be achieved.</p>	
<p>4.15 B5.02 Pupils with LDD who are NEET – as previously discussed, a number of actions are in place and progress on the NEETs Action Plan will be reported to PPG in March 2010.</p>	Keith Heyes
<p>4.16 With regard to A4.06 – Number of Parks with Green Flag Status, whilst this is rated as Amber, Karen asked that the condition for payment of the reward monies is noted: that Victoria Park Tipton, Victoria Park Smethwick and Warley Woods Smethwick must be 3 of the 5 parks achieving green flag status in 2009/10.</p>	Paul Wright

4.17 Finally Karen highlighted that with regard to A4.2a and A4.8, both of these indicators were based on the now obsolete 3 yearly Local Government User Satisfaction Surveys – clarification must be obtained from Government Office as to what data will be accepted as the final submission for these two indicators.

4.18 The Group approved all recommendations within the report.

4.19 J Massey thanked K Hindley for her presentation and requested that this report is taken to all relevant Thematic Partnership Boards.

5 CLEANSING PLANNING SERVICE PROVISION & DEVELOPMENT

- 5.1** Gary Smith (Waste & Cleansing Manager) gave an update:
- Cleansing and Waste were previously 2 separate sections, but came together as one Service 12 months ago. There are 6 Supervisors and 3 Managers. Additional staff employed – transferrals from Sandwell Homes.
 - Each Supervisor is responsible for one Town Team area – recycling, waste and cleansing. There is one ‘hit squad’ per town to tackle day to day issues such as fly tipping, graffiti etc.
 - The new system has improved the overall situation, as evidenced by comments and reports.
 - Machines have been replaced – Street Hoovers, Mini Sweepers and Scrubbing Machines for cobbled areas.
 - New RAG system for bins. New bin suppliers are being investigated.
 - Representatives go into schools to raise awareness of litter and recycling issues. Big Spring Clean for Schools took place in April 09.
 - Working with community groups to provide a litter picking service.
 - Section 46 – camera phones issued to staff to collect evidence re: flytipping / rubbish left out on non-collection days.
 - It has been established that we do not have a litter problem in Sandwell – the main concern is detritus (dirt build-up on footpaths). £28,000 funding is being utilised to target problem areas such as detritus and Graffiti. There is also a new Dog Litter Bins trial in Blackheath, Wednesbury and Oldbury.
 - Positive feedback is being relayed to Sandwell residents through a newsletter.

5.2 Cllr Pauline Hinton wishes to discuss broader issues with Gary Smith outside the meeting re: use of Contact Centre telephone numbers.

**G Smith /
Cllr P
Hinton**

6 STRATEGIC INTELLIGENCE GROUP – POVERTY REPORT

6.1 P Haden distributed a one page A3 overview showing key data analysis of Poverty in Sandwell, with a summary of the main issues and recommendations. This has been produced using the Local Intelligence System, which is an automated data collection system currently being developed by Research Sandwell to pool performance data across the Partnership.

6.2 It was agreed that highlighting connections between CYP, Health and Housing across the Partnership is useful. L Barnett suggested that any contradictions / anomalies within the data could also be highlighted.

- 6.3** Further one page summary reports will be produced covering Children & Young People and Health within Sandwell. P Haden agreed to distribute the report with an emphasis that the listed recommendations are just ideas at present.

7 ANY OTHER BUSINESS

- 7.1** There were no further issues raised.

- 7.2** The meeting was closed at 4.15pm.

- 8 DATE OF NEXT MEETING: 6th October 2009, 2.00pm – 4.00pm in Annexe 2.**

ACTION:

P Haden